

AV EVENTS & SUPPORT TECHNICIAN LEVEL III

Division: Support Services

Department: Information Technology Services

Experience: Advanced

Job Code: TBD

Supervisor/Reports To: Brittany Mullins

Start Date: 8/04/2025

Provide expert-level AV and IT support for both live events and classroom technology. Serve as a lead technician for high-profile, technically complex events and support day-to-day classroom technology operations.

Responsibilities and Career Competencies:

1. Lead technical operations for high-profile events and classroom support, ensuring seamless AV/IT performance. *(T, L, P)*
2. Troubleshoot and resolve complex AV issues in real time across classrooms and event spaces. *(CT, T, P)*
3. Communicate effectively with faculty, staff, and event partners to assess needs and deliver professional support. *(C, P)*
4. Mentor and train junior student staff, promoting growth in technical proficiency and workplace readiness. *(L, TW, CSD)*
5. Collaborate with the AV/IT team to align daily operations with broader campus goals and service excellence. *(TW, CTR, P)*
6. Model professionalism and leadership, setting a standard for service, responsibility, and initiative. *(P, L, CSD)*
7. Engage in continuous learning by adapting to new technologies and participating in development opportunities. *(T, CSD)*

Competencies/Skills: Communication (C), Teamwork (TW), Professionalism (P), Career & Self-Development (CSD), Critical Thinking (CT), Community Transformation (CTR), Leadership (L), Technology (T)

Preferred Skills: Word, Excel, Social Media & New Technology, advanced AV skills, leadership, attention to detail, willingness to learn new things.

Work Schedule: Varies depending on campus events; flexible around student schedule.

Work Conditions: Indoor/outdoor event environments; noise and variable lighting.

Physical Demands: Lifting and carrying up to 50 lbs, reaching, stooping, handling equipment.

Number of Positions: 1

Pay Rate: \$12.50/hour

Location: Armington 007

To Apply: Submit application and resume through the UPIKE campus employment system.

Application Notes: Resumes and applications will be reviewed to determine if you meet the required qualifications for the position. If it is determined that you meet the required qualifications, your application materials will be used to identify a top group of the most highly qualified candidates. The University of Pikeville is an equal opportunity employer committed to assembling a diverse, broadly trained faculty and staff. The University of Pikeville does not discriminate on the basis of race, ethnicity, color, sex, gender, gender identity, sexual orientation, religion, national origin, age or disabilities in its programs, activities, hiring, or the admission of students.

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